Pikmykid

PARENT APP USER GUIDE

Get Started

The PikMyKid app is available for download on your smartphone's app store (Google-Play, App Store or Windows).

Scan below to download!

iOS   Android

Registration

Once you have downloaded the PikMyKid phone app, select "Register a New Account" and follow the prompts to sign up. You will verify your email address and phone number before completing your registration.

How to add a child?

Select "Add Child" on your home screen, or select the QR code icon on the "Children" tab to add more kids. Scan the one-time use code provided by the school. Once completed, your child should populate on the screen.

Each parent & user will need to register on their own smartphone with their own information.

What's your name?
Please enter full name here which is registered with the school as Parent or Delegate
First Name
Last Name
Need help?
NEXT
Cancel

What's your cell phone number?
Please enter your cell phone number here. We'll send confirmation code to verify it.
USA +1
Phone number
Need help?
NEXT

Your email address
Please enter your email address here.
Email address
Need help?

Set a strong password
A strong password will have an uppercase, lowercase, character, a number, and special symbol
Enter Password
Confirm password

*Parents can use our website *parentapp.pikmykid.com* to register and make dismissal changes.
Note: Announcement is only available through the parent phone app.

Need Help?
Email *support@pikmykid.com*
Be sure to include the name of the school, the child's name, the **dismissal ID**, and your mobile number, with your questions.

For support, parents can call **(813)-649-8028**

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Q   How do I add a change to my child's dismissal schedule?

1) Select your child's name from the "Children" tab

2) Choose the applicable calendar date when you want the change to start OR Select More Actions on your bottom right corner

3) Select Change Pickup on the box below the calendar OR Create Pickup if using More actions
   a. Select "Next" if the change is for one day only OR
   b. Select one of the options to repeat the change, choose the last day and days included in the change, then "Next"

4) Select the desired pickup option from the drop-down. Then select who is picking up.

5) Confirm Change to save your selection-You will see a green notification on the top of the screen with the confirmation of the changes.

Q   How do I announce my arrival to the school?

1) Parents can only announce at school, during the **set dismissal hours,** if the school has the Announce feature enabled on the school portal.

2) Make sure your phone's location services are enabled on both your phone and your PikMyKid parent app.

3) Stop at the stop sign and select the GREEN ANNOUNCE button on your Pick Up tab.

Q   How do I manage my delegates?

1) Select Account at the bottom of your screen, then select Manage Approved Contacts

2) Select the Create Contact icon (person with a plus sign) to create a new contact. You can also Edit, Delete, or Deactivate delegates as needed by selecting their names. *Inactive delegates will be grayed out and they won't be visible on your list when adding a Delegation to your child's calendar.

Note: Delegates are not able to see your child on their app until you assign them to your child's calendar for specific dates.

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Announcing

Hello Parent

A PikMyKid Test School
Check-in

Aakash Test
Walker 4

Ready to Announce

LOCATION: ON CAMPUS
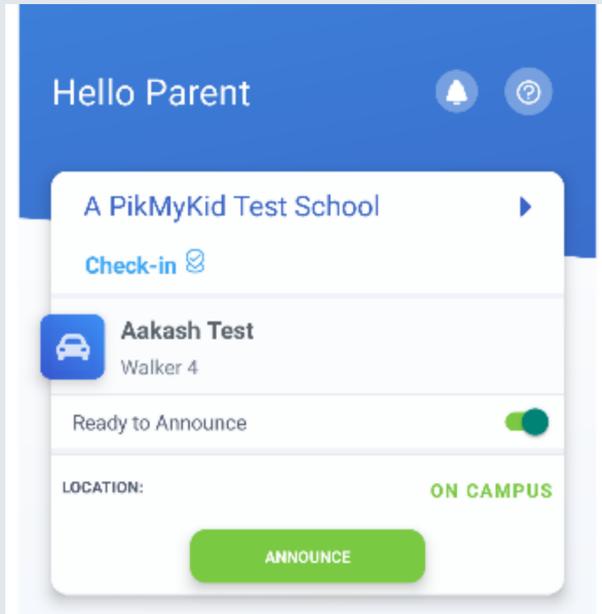
ANNOUNCE

The app's Pickup tab allows you to see your children, view their pickup mode, and announce your arrival.

Pickup Changes

← Select When

Pickup For
Aakash Test

Select Date

Select From

Sat, Jun 19th 2021

Repeat This Pickup?

None

NEXT
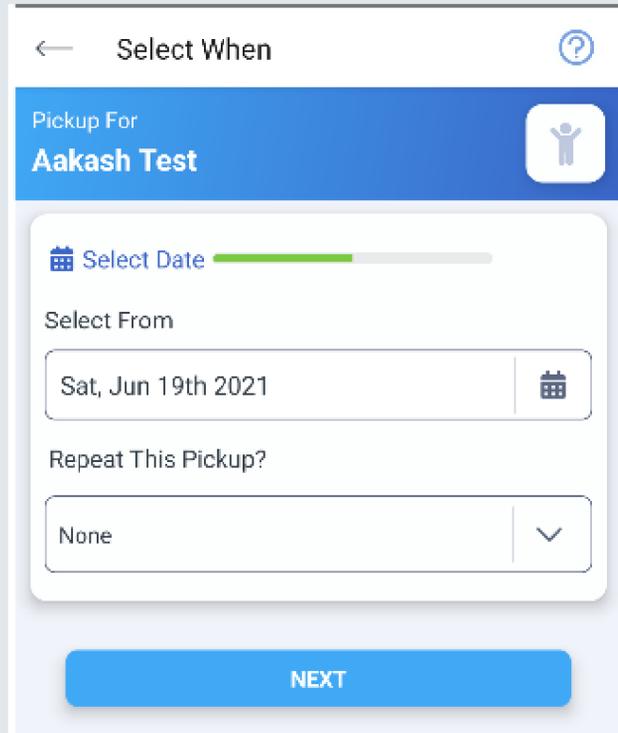
From this screen, you will be able to change the way your child will go home. You can also make this a recurring change.

Check-in

School Check-in

Check-In- Your school may use the CheckIn for morning drop off and during pandemic they may request you to answer few questions. Some schools use for the parent self checkin on campus too. Please select who is visiting and answer the questions if requested

PMK Test School-FL

Self Check in

Your Children

Rapunzel Disney
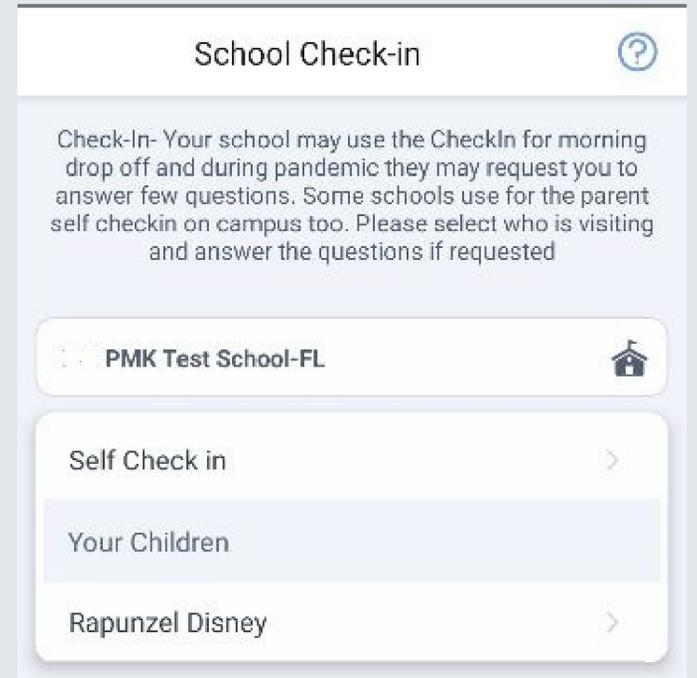
From this screen, you will be able to complete the check-in for you or your children. Contact App Support if the Check-in tab is not available for you

Default pick-up

← Aakash Test

Car 2
DEFAULT PICKUP

Cafeteria
TODAY'S PICKUP   Not Dismissed

Jun 2021   ‹   ›

SU   MO   TU   WE   TH   FR   SA
                1   2   3   4   5
6   7   8   9   10   11   12
13   14   15   16   17   18   19
20   21   22   23   24   25   26
27   28   29   30
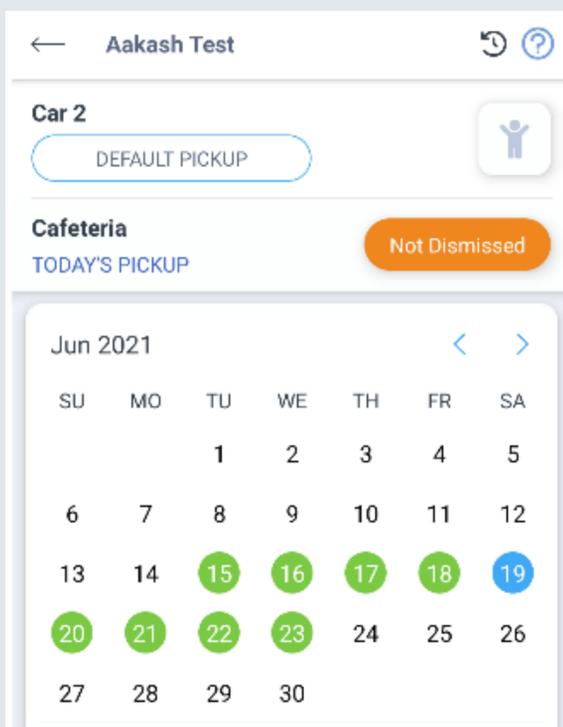
Select Default PickUp from this screen to change your child's default pick-up mode. If the button is grayed out, contact your App Support

App Support
From the Settings page (at the bottom of your home screen), select "Contact Support".
Fill out and submit the form to be connected with a friendly customer service human.